



# Red Sea Aquarium Residential Delivery Policy

## Congratulations on your Red Sea Aquarium purchase!

We are happy to provide residential, curbside delivery of your Red Sea tank, but want to make you aware of the limitations associated with this delivery option.

The crate is extremely large and heavy (Size and weight varies by unit but can approach 900lbs) and will not fit through standard residential doors, thus it typically needs to be opened and brought into the home piece by piece. The aquarium alone can weigh between 120lbs and 310lbs.

The freight company will have a liftgate and a pallet jack that absolutely cannot navigate over steps, stairs, grass or any obstacles and therefore can only guarantee placement curbside.

Please complete the following delivery instructions and acknowledgement.

SHIP TO:

NAME:

ADDRESS:

CITY:

STATE:

ZIP CODE:

HOME PHONE:

ALTERNATE PHONE:

SIGNATURE:

(Initials and date if emailed)

*I understand the freight company may only be able to leave the Max Aquarium system curbside and it is my responsibility to inspect the crate for damages upon delivery and file a claim BEFORE the driver leaves.*